Welcome to Our 2019 Annual Homeowners Meeting

"Old Glory" Atop Flat Top Mesa

There are 252 names on the plaques on the wall behind me



"Remembering our Departed Friends & Loved Ones

- Patricia Anne Hunt, long time resident & wife of Ray Hunt, passed away February 21, 2019. She would have been 79 years old April 26, 2019.
- John Miskimins, 101st Airborne, Vietnam, left us way too soon on May 28, 2016.
- Paul Weiss passed away June 15, 2019.
- Bill Johnson passed away April 24, 2016.

 We miss your guidance & inspiration. Love you forever. Georgia Johnson
- Memorial tribute to Shirley F. Schoedel by her Daughter Susan Dillard.
 Shirley was a resident for 2 happy years. Her greatest love was borrowing books from the Library.
 Shirley will be missed by many.
- Stephen Harrison was a resident of Sun City for 10 years and died on September 14th, 2019. He was 79 years old, his death was quick, and since he was a believer of God and heaven, this was a joyous occasion for him and those that loved him. Remembered by his friend Lourdes Marshall

Sun City Community - 2020 Budget + Key Data

Anthem Mesquite Master Assoc

(AMM - \$1.0M Rev - \$44/mo)

Sun City Mesquite (SCM - \$2.7M Rev-\$110/mo)

2020 HOA Budget \$3.74M Rev

Branding Iron (BI - \$61K Rev)

Buildout of	Now	+ 4 yrs
4,500 homes	Est 2019	Est 2023
# Homes	1,702	2,271
% Buildout	38%	50%
# Residents	3,132	4,179
TDS Gone		May 2022
Owner BOD	+ 17 yrs ->	Est 2036
# Homes		4,091
% Buildout		91%
# Residents		7,527

HOA Cost Structure -SCM/AMM/BI							
P&L - % of Rev	Act 2018	Est 2019	Bud 2020				
Admin	33%	32%	31%				
Utilities	25%	23%	22%				
Maint	22%	21%	21%				
Reserves	20%	24%	26%				
Total	100%	100%	100%				
% in Resv - SCM	65%	78%	87%				
% in Resv - AMM	85%	90%	95%				

Resale \$/Sq Ft (% of resales '16-'19)	Avg Annual % incr '16-'19			
< 1,600 sf - (52%)	9.5%			
1,600 - 2K sf - (23%)	8.9%			
2,000 sf + - (25%)	6.7%			

9 avg Resales/mo ~ 110/yr '16-'18 vs ~ 140/yr Pulte--

BI Resv = 95%

From 2008 – 2020 (12 yrs), SCM/AMM Dues incr at an Avg Annual Rate = $\frac{2.1\%}{1.1\%}$ (\$120/mo to \$154/mo) From 2015 – 2020 (5 yrs), SCM/AMM Dues incr at an Avg Annual Rate = $\frac{1.1\%}{1.1\%}$ (\$146/mo to \$154/mo)

Note: Annual rate of inflation – since 2008 – 1.6%; since 2015 – 2.0%

Sun City Community - Committees + Board Liaison

1 - Finance - Meets Monthly to Analyze the Financials of SCM, AMM BI:

- > 5 Volunteers Highly accomplished in Finance & Legal matters, 100's of years of experience 😉
- > Invaluable addition to Community Providing Analytical Support to the Board of Directors
- > 12 Mtgs, 12 RFI's, 30+ Cap/Resv items to BOD, Insur, 2020 Budget, Cash Mgmt (\$50K add'l int)

2 - Architectural Review Cmtee (ARC) - Supports SCM Aesthetics & Standards via Design Guidelines:

- > 5 Volunteers + 2 Staff meet every 2 weeks + Add'l time for Inspections
- 2018 Inspection backlog of 775 complete & Design Guidelines Revised May 2019. Huge Effort!
- > YTD 2019 31 ARC Apps per mtg up 48% from 2017 & Weekly Inspections up 38% from 2017

3 - Covenants - Uphold CC&R's, Design Guidelines & Community Rules & Regs

- > 5 Elected Volunteer Reps support ARC & Community Standards
- Reference Docs are listed on the web site under "Community Governance"
- 5 Homeowner hearings in 2018 -- 3 in 2019 YTD

4 - <u>Landscape - Preserve/Enhance HOA Common Areas + Environmental Assets</u>:

- > 3 Volunteers meet monthly or more frequently as necessary
- Landscaping review w/Kokopelli, water features, tree trimming w/Arborist
- Advisory re: Water Conservation Methods/Application Conversion of Turf Area under review

5 - Communications - Focus on Awareness in SCM & How it Communicates:

- > 9 Volunteers + 2 Staff produce the Monthly Newsletter Sun City Mesquite Times
- ➤ Monthly meetings held to plan next issue & assign writers
- Volunteers or article writers always welcome !!!

Sun City Community – Pioneer Center Staff – 14 FTE's

- 1 Lifestyles Deborah Demos & Shawn Rice:
 - 220 Events in 2019, up 30% from 2018 On-site events, Vegas shows, Domestic & Int'l
 - > Tireless focus on Quality Combo of Event Service, Diversity, Interest Assessment
 - ➤ Diligent focus on Annual Sponsors = \$9.5K → maximizing ticket value for Residents
- 2 Compliance/ARC & CC&R Support Lorraine Deshayes & Robin Aunchman:
 - > 31 ARC Apps/mtg up 48% from 2017 & Weekly Inspections up 38% from 2017
 - > Tireless focus on Quality Combo of Speed, Accuracy & Consistency "Everyone Handled!"
 - Daily Mgmt of Multiple Compliance-related issues "Everyone Notified!"
- 3 Concierge Lori Arnone + Smitty, Lisa G, Pattie G, Gloria, Joni, Judi, Gaye, MJ, Adrian, Valerie:
 - > Front Desk Walk-in & Phone Support 400+ check-ins/day, dozens of request types, etc
 - > Tireless & Speedy Provider of Premier Cust Svc with a SMILE "Everyone Happy!"
 - > At times, this position can be overwhelming Please be Patient so "Everyone's Happy!"
- 4 Facilities Maint John Davis + Pablo, Kevin H, Frank G & Paul:
 - All Bldg & Grounds Maintenance/Sppt Facilities are 12 yrs old, still looking great!
 - > Tireless focus on Premier Cust Svc & Quality
 - > 50% of Maint time is spent supporting Activity set-up
- 5 Community Mgr Phil Crapo & Seabreeze:
 - > Highly Competent, Award-Winning Management Team Open-Door/Always Accessible Policy
 - Quality Focus on Budgetary Mgmt of our Dues at the Direction of the Board of Directors
 - Lorraine now CAM (Community Assoc Mgr) & Deborah is advancing towards the CAM

Sun City Community - Web Site

- 1 MAIN PAGE as you open on left:
 - "Keep Me Updated" email will be sent to you with suncitymesquite.org web site updates
- 2 MAIN PAGE also contains:
 - 8 Buttons in a red box on left Let's look @ "Community Governance"

Community Governance contains:

- Suggestions/Comments
- > Report a Concern
- > HOA Calendar
- Committees
- > BOARD of Directors Agendas/Minutes
- Annual Budgets & Financial Statements
- On-Line Documents



- CC&R's (93 pages)
- Community Rules & Regs (31 pages)
- > ARC Design Guidelines (43 pages revised May 2019) ARC Committee Ref
- All are searchable hit "Ctrl F" These Docs are the references for the Covenants Committee

Sun City Community - Communication

Communication from HOA:

- Web Page suncitymesquite.org
- HOA sent 18 "Blast emails" to Homeowners in 2019
- Weekly Pioneer Press each Thursday
- Monthly Fireside Chat (2 times on first Friday of month)
- ➤ Monthly Newsletter produced by Communications Committee also mailed to 110 Homeowners
- Quarterly Board Meetings
- Homeowner Board Member Representative email & phone
- Community Manager email & phone + Open Door Policy

Communication to the HOA:

- "Homeowner Comment/Concern" Form at Front Desk or "See Phil/Staff" Open Door Policy
- > Facilities/Maint Issue John Davis office, email or phone
- > Seabreeze Mgmt Company email
- Board Member email
- > Emails listed on web page and/or in Weekly Pioneer Press

Suggestions re: email communication

- 1. When emailing, copy yourself.
- 2. If no response, forward original email with "2nd request" in the subject line & copy yourself again.
- 3. If still no response, forward 2nd request with "3rd request" in the subject line.
- 4. If still no response, either phone or send email chain to upline mgmt & repeat. Or, maybe there's a technical problem ???

Sun City Community - 10 NV/UT HOA's

Source:	2019	Monthly Dues		Home Sq Ft Ranges		Home Prices K\$		_ Construction		
www.55places.com/nevada	# Homes	Master	НОА	Total	Low	Hi	Low	Hi	Dates	Add'l Comments/Amenities
1- Sun City Summerlin-LV	7,779	\$137	\$165	\$302	1,086	2,895	\$250	lo \$1M	1989-99	3 golf courses
2- Los Prados, NV	1,358	\$67	\$184	\$251	1,083	3,300	\$225	\$450	1986-1998	4 clubhouses, 3 restaurants 1 clubhouse, gated community
3- Siena - NV	2,001	\$0	\$225	\$225	1,235	3,192	\$250	lo \$1M	2000-2006	1 golf course 1 Community Center (55K sf)
4- Sun River, St. George, UT	2,300	\$0	\$172	\$172	1,008	3,184	\$250	\$799	1998-????	1 clubhouse (35K sf), golf course
5- Sun City Mesquite	1,680	<mark>\$44</mark>	\$110	\$154	1,256	2,564	<mark>\$233</mark>	<mark>\$550</mark>	2007-????	1 golf course, 1 restaurant 1 clubhouse (30K sq ft)
6- Sierra Canyon-Reno	1,226	\$0	\$105	\$105	1,225	2,575	\$375	\$650	2004-2017	1 clubhouse (19K sf)
7- SC Anthem-Henderson	7,144	\$0	\$101	\$101	NA	NA	\$250	lo \$1M	1998-2008	2 golf courses 3 clubhouses (130K sq ft total)
8- Sun City Aliante-NLV	2,028	\$60	\$39	\$99	1,155	2,105	\$225	\$375	2003-2008	1 golf course, 1 clubhouse
9- Solera @ Anthem-Henderson	1,822	\$0	\$62	\$62	1,140	1,771	\$225	\$350	2003-2008	1 golf course 1 clubhouse (24K sf), gated
10- SC MacD Ranch-Henderson	2,513	\$0	\$52	\$52	1,090	2,027	\$225	\$525	1996-2001	1 golf course (resident owned)

Thank you for Attending the 2019 Annual Homeowners Meeting